

#### Professional course in secretarial and administrative leadership

Date Venues (\$)Fees Book your seat

15 Dec -19 Dec 2024 Dubai 2900 Register Now

### **Course Overview**

In this course you will learn the essential tools and techniques in Administrative Secretarial and Office management that will make you successful and develop your confidence and ability to deal with a wide range of challenging situations.

# **Course Objective**

- · Identify the qualities that make a Personal Assistant successful
- Improve your efficiency in your daily tasks
- Take on increased responsibility within your team
- Communicate with managers and colleagues more assertively
- Deal positively with difficult situations

#### Who Should Attend?

Administrative Secretarial and Office management, executives secretaries and office professionals who want to develop their professional skills to manage their responsibilities more effectively.

### **Course Outline**

- · Understand the Role and Qualities of a Good Personal Assistant
- · Build a Successful Partnership with your Boss
- · Improve your Time Organization and Efficiency
- Handling Difficult Situations Confidently
- Taking Control and Increased Responsibility

# **Training Methodology**

- Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- Participatory Exercise
- Action Learning
- Class Activities
- Case Studies
- Workshops
- Simulation

