

#### Integrated Skills of the Directors of Offices

Date	Venues	(\$)Fees	Book your seat
18 Feb -22 Feb 2024	Kuala Lumpur	3300	Register Now

### **Course Overview**

Learn how to choose positive results and eliminate negatives and communicate with others and techniques to organize your time and work commitments more effectively.

# **Course Objective**

- · Learn how to choose positive results and eliminate negatives
- Communication techniques
- Organize your time and work commitments more effectively
- Break through gender barriers by understanding where they come from and how to overcome them

### Who Should Attend?

Administrative support staffs who want to focus on their relationship to their role, their responsibilities and their challenges

# **Course Outline**

- Self-awareness
- · Getting results by being
- Communication skills
- Assertiveness

### **Training Methodology**

- Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- Participatory Exercise
- Action Learning
- Class Activities
- Case Studies
- Workshops
- Games & Role plays

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