

### Advanced Skills of Office Work Management & e-Secretariat

Date Venues (\$)Fees Book your seat

21 Jan -25 Jan 2024 Dubai 2900 Register Now

### **Course Overview**

This popular training program offers you the opportunity to develop the key Office Work Management and E-Secretariat that are essential to your success as a PA and Secretary. You will learn how to plan and organize efficiently and to proactively contribute to the successful achievement of your personal goals.

# **Course Objective**

- · Learn how to choose positive results and eliminate negatives
- Communication techniques
- Organize your time and work commitments more effectively
- Break through gender barriers by understanding where they come from and how to overcome them

#### Who Should Attend?

Administrative support staffs who want to focus on their relationship to their role, their responsibilities and their challenges.

## **Course Outline**

- Self-awareness
- Getting results by being
- Communication skills
- Assertiveness

# Training Methodology

- Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- · Participatory Exercise
- Action Learning
- Class Activities
- Case Studies
- Workshops
- · Games & Role plays

