

# **Personality at Workplace**

Date Venues (\$)Fees Book your seat

21 Apr -25 Apr 2024 3300 Kuala Lumpur **Register Now** 

#### Course overview

Empower yourself with techniques and solutions to make the best possible use of personal effectiveness.

Succeeding as a professional requires more than technical excellence.

# Course objective

- · The need to think strategically
- The principles of managing change
- How to Impacting others
- · How to approach and solve problems creatively
- Critical aspects of teamwork
- · The process of motivating yourself and others
- · Methods for managing conflict
- Techniques for dealing with difficult staff

### Who should attend?

· All employees, manager, engineer, operators, secretary... ect

# Course outline

- Organizational behavior overview.
- Personality definition & determinants.
- Human behavior & motivation.
- Determining your personality
- type (Myers Briggs) Type Indicator)
- Personality type and THE WORKPLACE.
- · Dealing with difficult employee

# Training methodology

- · Presentation & Slides
- Audio Visual Aids
- Interactive Discussion
- · Participatory Exercise
- Action Learning
- Class Activities
- · Case Studies
- Workshops
- · Games & Role plays



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