

# QHSE Awareness and Implementation of ISO 9001, 14001 & OHSAS 18001

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25 Feb -29 Feb 2024 Kuala Lumpur 3300 Register Now

#### Introduction

This course introduces the principles of Quality, Health & Safety and Environmental (QHSE) Management Systems and how the three (3) respective standards of ISO 9001, ISO 14001 and OHSAS 18001 can be implemented.

# Key highlights of the course are:

- · Background to the standards and the benefits
- · Key elements
- Implementation of the Management Systems
- · The roles and responsibilities of the individuals concerned
- Tools and techniques for identifying and resolving issues

# **Objectives**

#### By the end of this course you will be able to:

- Have a better understanding of the standards and terminology used
- Understand how the process for implementation of the standards works
- Understand your own specific role and responsibilities as well as other members of your team
- Be familiar with tools and techniques for detecting and solving problems revealed during site inspections and audits
- · Be able to prepare for and assist with an independent certification assessment and surveillance visits
- Develop a culture for continuous improvement within the organization

# Training Methodology

The course uses a range of approaches to learning, including experiential group activities, individual exercises, minicase studies, and role plays. A key part of the learning process is sharing the differing experiences participants bring, as well as experimenting with some new techniques.

# **Organizational Impact**

- Much better time and resource allocation leading to better organisational and individual performance
- · Use of a well proven process which is recognised internationally
- More effective implementation of existing systems
- Introduction of new processes to improve efficiency In addition to the professional development of staff, the organisation should be able to prioritise resources to demonstrate that process risks are adequately controlled

# **Personal Impact**

- · Increased career flexibility
- · Accelerated problem resolution for all QHSE management systems related issues
- Far greater motivation and pro-activity
- Exposed to a range of perspectives on quality, health, safety and environment by sharing examples of best practice and together solving real and simulated team performance issues
- Practice new and sometimes challenging techniques will build flexibility and confidence in harnessing the power
  of the team

## Who Should Attend?

Directors, Senior Management with responsibilities for implementation or maintenance of ISO and OHSAS standards, Heads of Departments including Quality, Health & Safety and Environment Managers who wish to see how all three standards operate together, Section Heads and Supervisors who wish to complement both their understanding of the 'bigger picture' of their organisation and its context, and their ability to lead QHSE teams.

#### **SEMINAR OUTLINE**

#### DAY 1

#### Background to the Standards and the Benefits

- · When did they first originate?
- · Why were they considered necessary?
- · The benefits associated with each standard
- Individual and integrated systems
- Pros and cons for implementation

#### DAY 2

#### **Key Elements**

- The standards clauses
- Comparisons
- Common procedures
- · Legal requirements

#### DAY 3

#### Implementation of the Management Systems

- · How do you start?
- · Key stages of implementation
- Objectives and requirements for the project
- Establishing processes, documents and resources specific to the project
- Review of the requirements related to the project and ensuring that the organization has the ability to meet the
  defined requirements
- · Results of the review and actions arising from the review

#### DAY 4

#### The Roles and Responsibilities of the Individuals Concerned

- · Who does what?
- · Quality roles and responsibilities
- Health & Safety roles and responsibilities
- Environmental roles and responsibilities
- · Combined roles and responsibilities

## DAY 5

## Tools and Techniques for Identifying and Resolving Issues

- · Verification, validation, monitoring, measurement, inspection and test activities specific to the project and the criteria for project acceptance
- Records needed to provide evidence that the realization processes and resulting project meet requirements
- · Review of contents of course manual
- Course questionnaire



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